

NO DSPS = NO SERVICES

People with Intellectual and Other Developmental Disabilities (IDD) supported by the NC Innovations Medicaid Waiver *are not getting the in-home services that were allocated to them and that they desperately need!*

NC is breaching the in-home service commitment made to these individuals and their families forty years ago.

Home services are dependent upon a well-trained cadre of Direct Support Personnel (DSPs) who deliver the medically necessary services according to the individual's service plan.

WE ARE IN CRISIS!

There are a *seriously* insufficient number of DSPs to provide services. We cannot recruit or maintain them in these critical positions.

Without these DSPs...
there are NO services.

Unlike the facilities, there are no back-up staff if a DSP falls ill, cannot come to work or simply quits the job.

WHY?

The cause is simple. NC Innovations Waiver DSPs are the lowest paid in-home service deliverers in our state. The average hourly wage is \$10.50 an hour. Many receive no benefits. In contrast, our DSPs in the state IDD facilities receive an entry wage of \$18 per hour.

SOLUTION

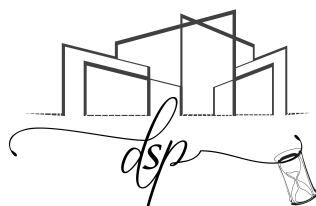
- An increase in the hourly wage to at least \$18 per hour for NC Innovations DSPs
- Assurance that each DSP receives regular work benefits
- Implement a system of cost-of-living adjustments

WHO WE ARE

A grassroots group of I/DD parents, family members, and self-advocates with support from LME/MCO members, providers, DHHS, NC System and Medicaid policy experts who see the need for consistent, quality long term Direct Support Professionals (DSPs) for the NC Innovation Waiver recipients.

OUR GOAL

We *urge* the General Assembly and the Division of Health Benefits to increase service rates with the increased dollars going directly to NC Innovations Direct Support Professionals (DSPs) Wages



THE NC DSP WORKGROUP
To Increase and Strengthen the NC Innovations DSP Workforce

Contact Co-Chair

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